



Complaints procedure

SN Financial Services Limited take any complaint or expression of dissatisfaction very seriously. If you wish to register a complaint, please write to SN Financial Services Limited at 5 Saltway, Droitwich, Worcestershire WR9 8LB or contact us on 01905 779697.

A summary of our internal complaints procedure for the reasonable and prompt handling of complaints is available on request.

If you cannot settle your complaint with us, you may be entitled to refer it to the Financial Ombudsman Service at www.financial-ombudsman.org.uk or by contacting them on 0800 023 4567.

SN Financial Services Ltd is authorised and regulated by the Financial Conduct Authority. Our Financial Services Register number is 231014.